

Deleting your cookies and cache



Clearing the browser cookies and cache ensures that our website runs efficiently. If you do not have administrative rights to update your internet data, please contact your IT Department. Please follow the instructions below for you specific browser.

Internet Explorer- 1

Mozilla Firefox- 4

Google Chrome- 6

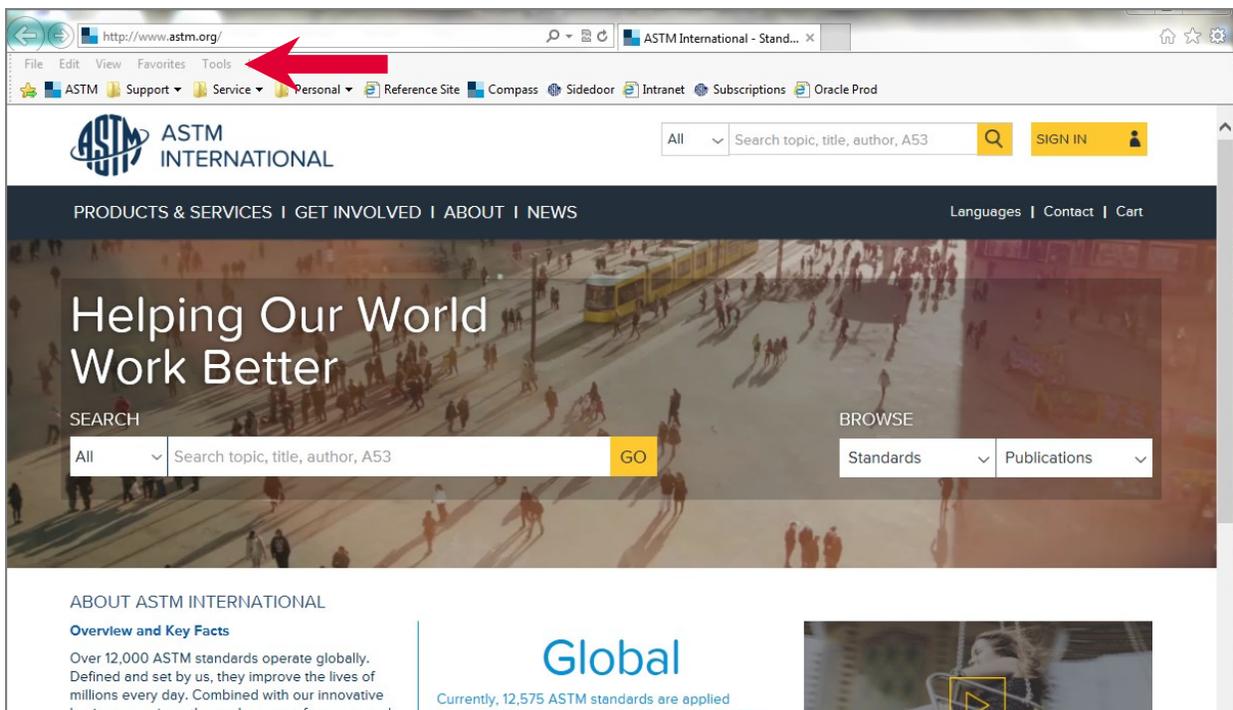
Microsoft Edge- 9

Internet Explorer

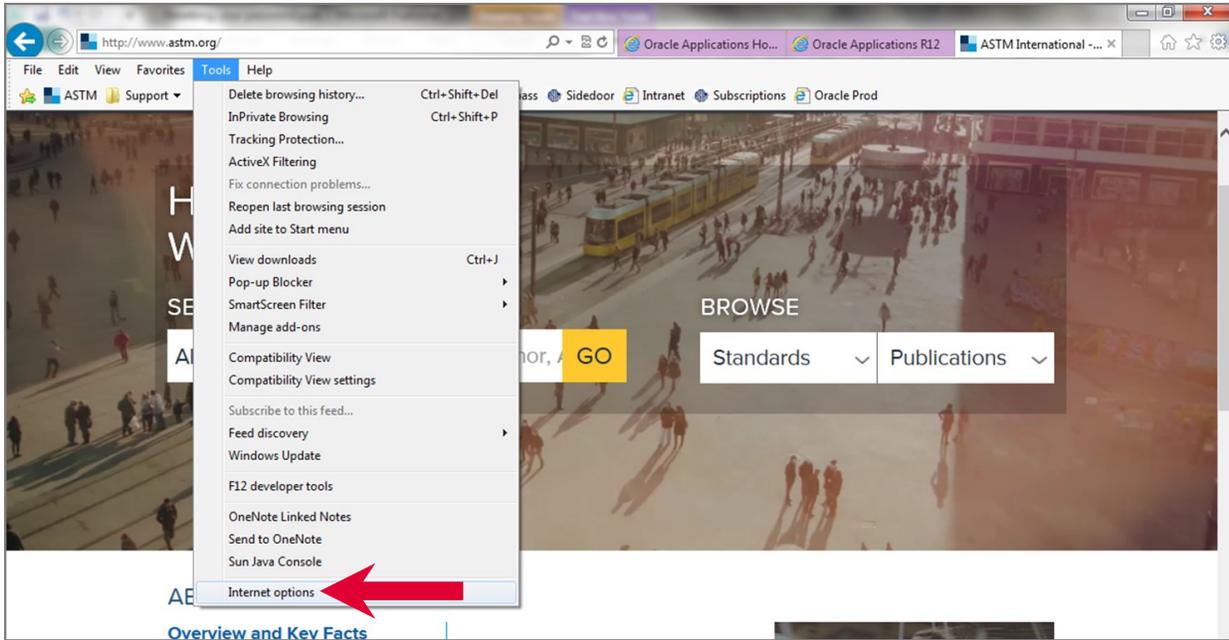


Step 1: Select your tools menu on the top of the browser

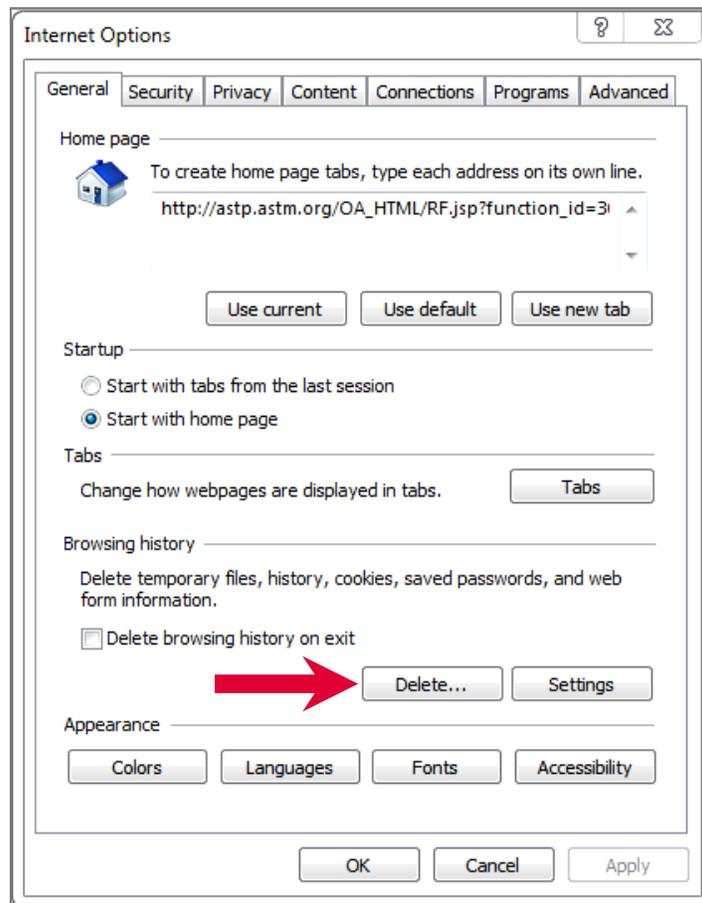
* Note: Some IE versions have more than one tools menu.



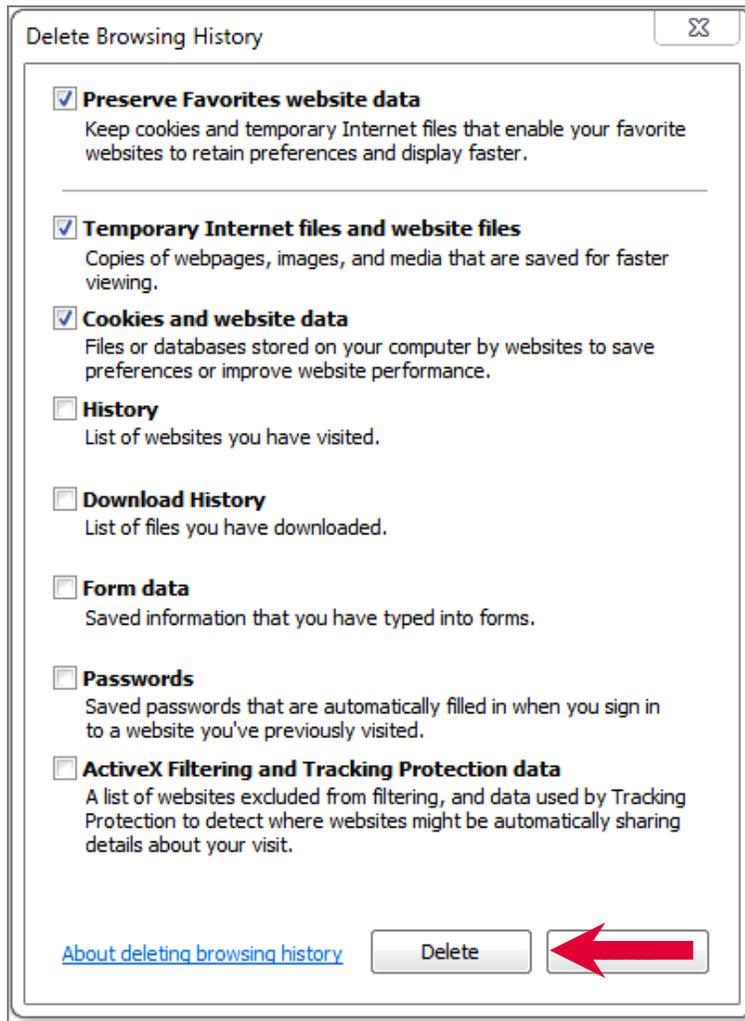
Step 2: Under the tools menu, select Internet Options



Step 3: In the general tab, click delete.



Step 4: Select Temporary Internet files and website files and cookies and website data. Click Delete.



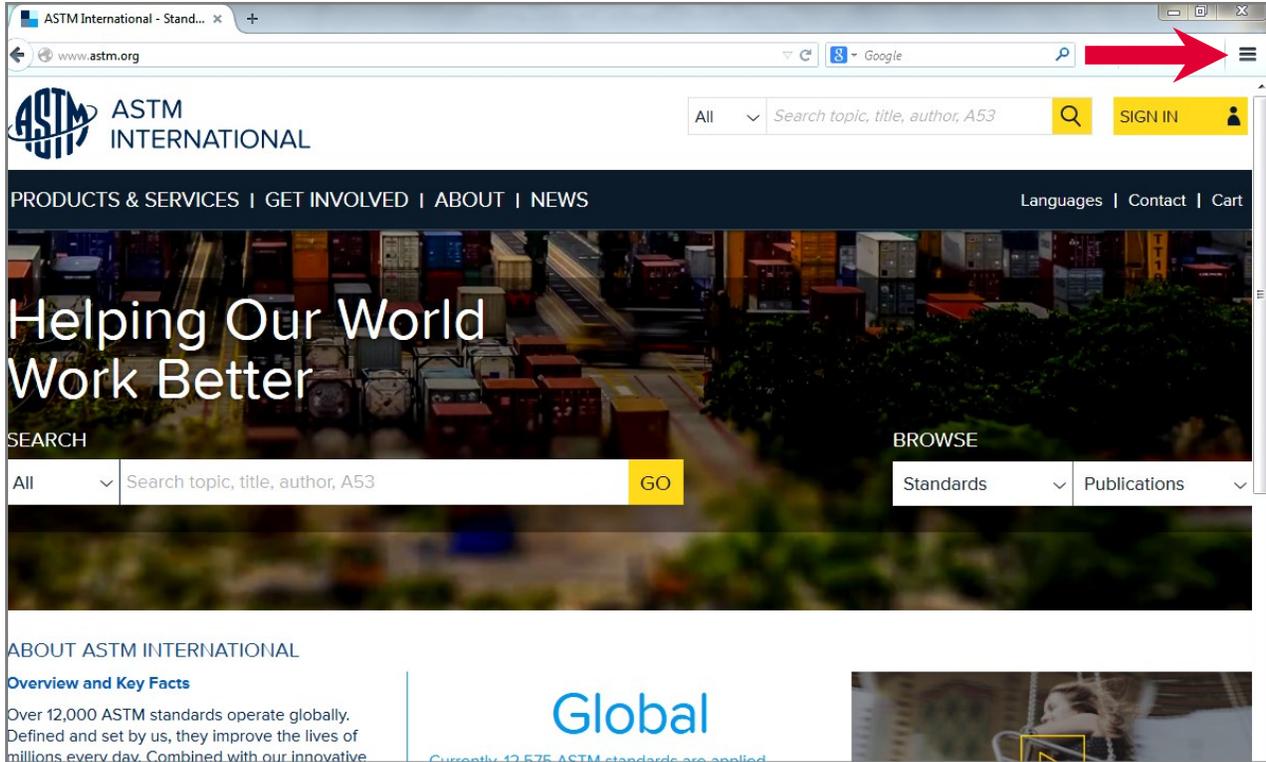
Once the information is deleted you will receive the following message.



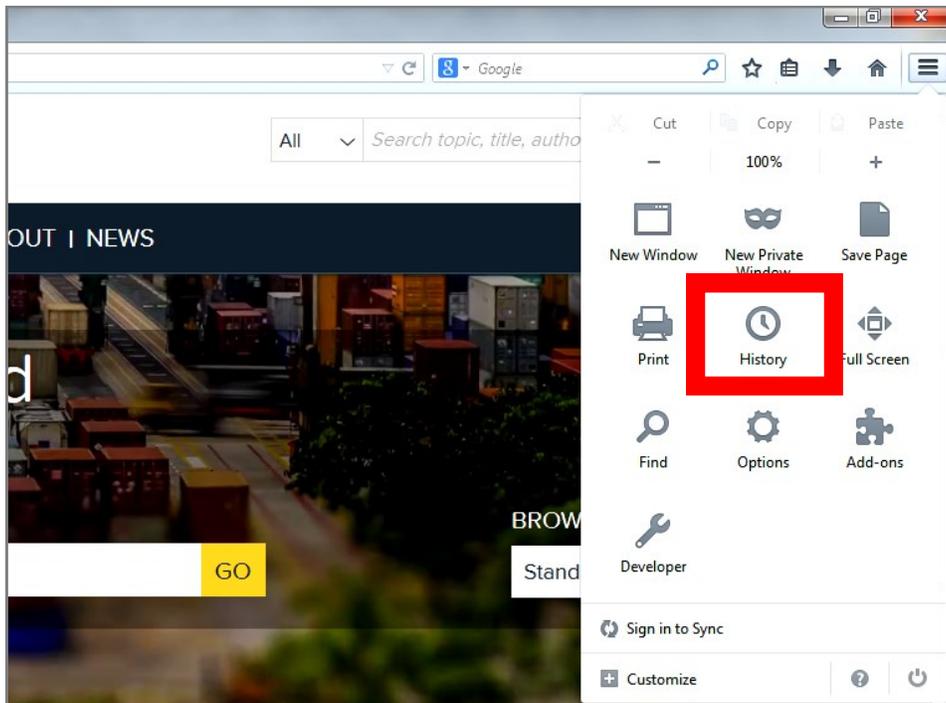
Mozilla Firefox



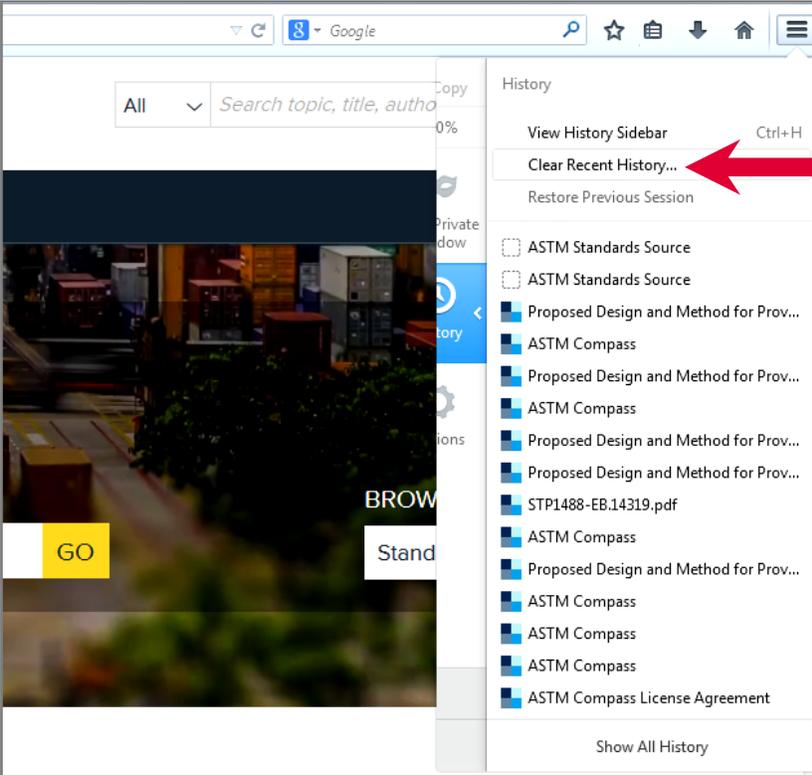
Step 1: Select the menu button on the top right



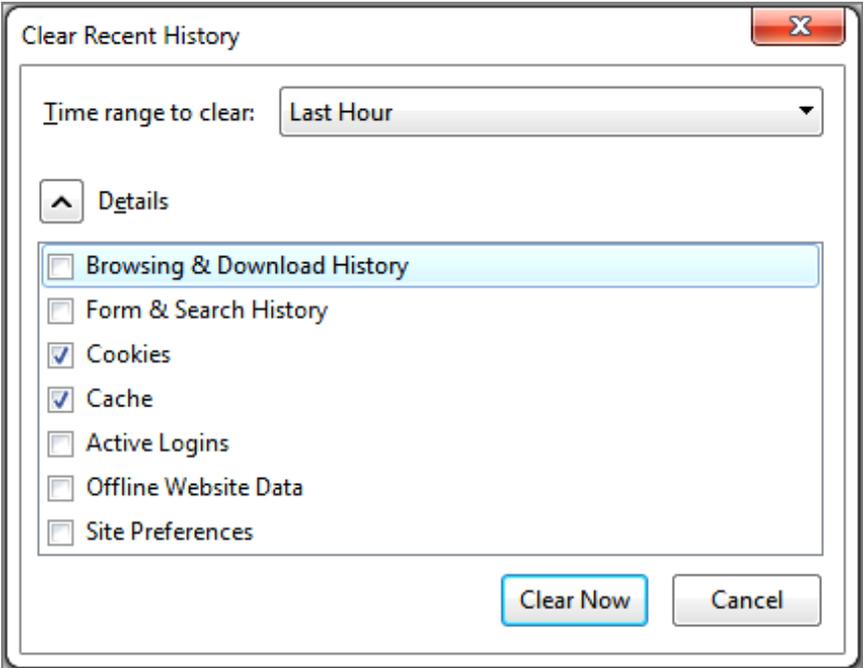
Step 2: Select History



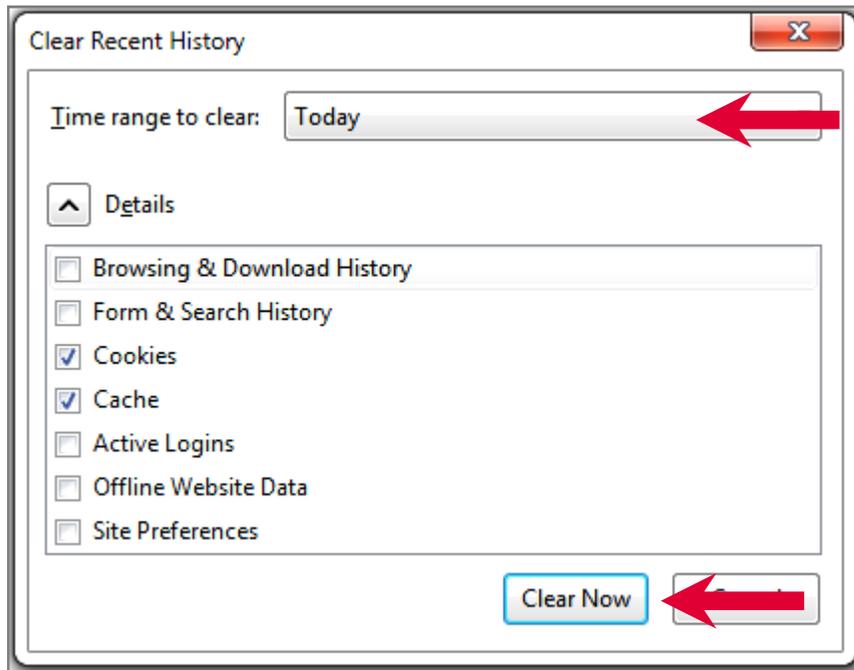
Step 3: Select Clear Recent History



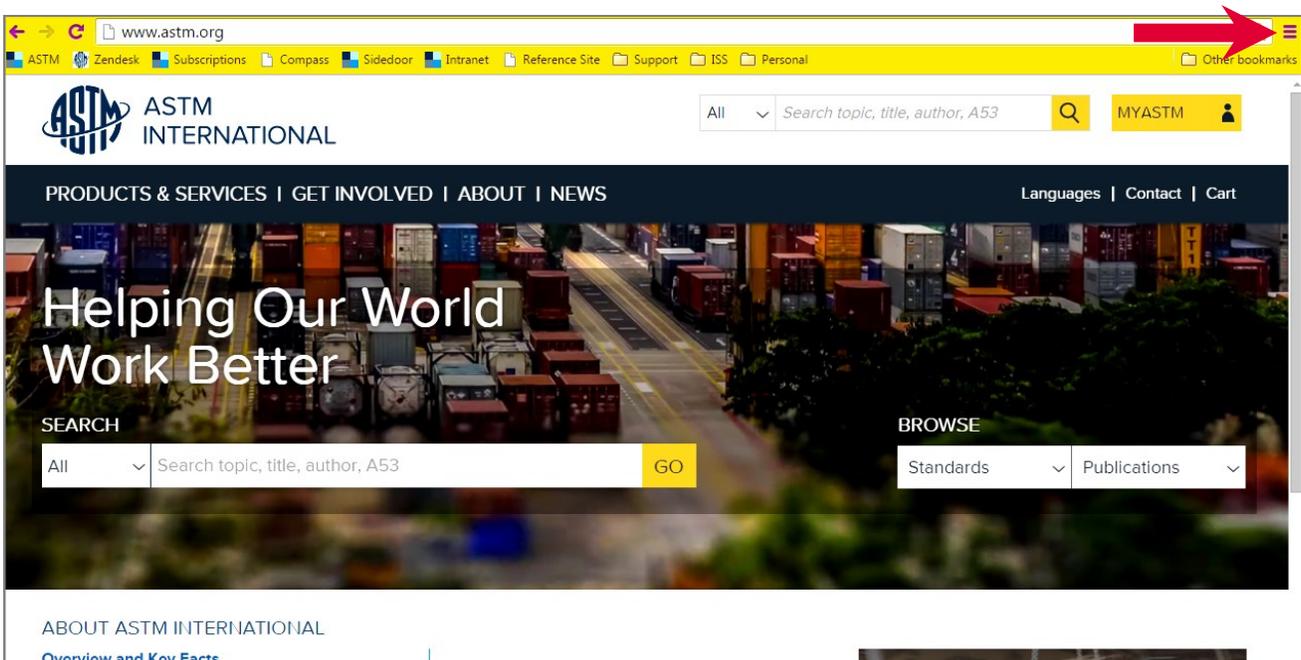
Step 4: Select Cookies and Cache



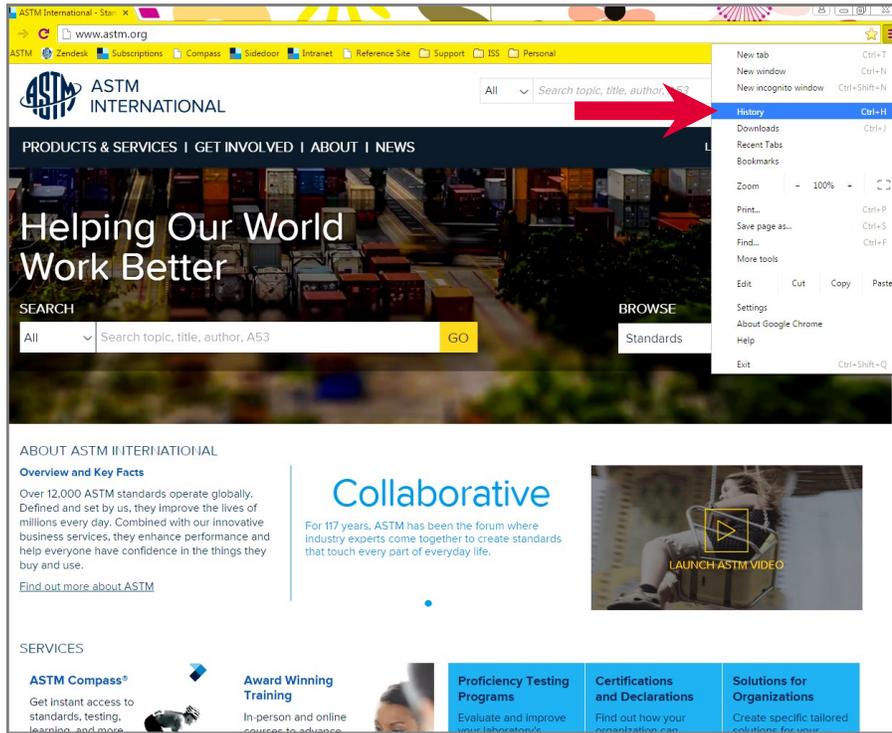
Step 5: Determine your time range. To delete all the information select Everything. Click Clear Now. *Note: Firefox does not provide confirmation



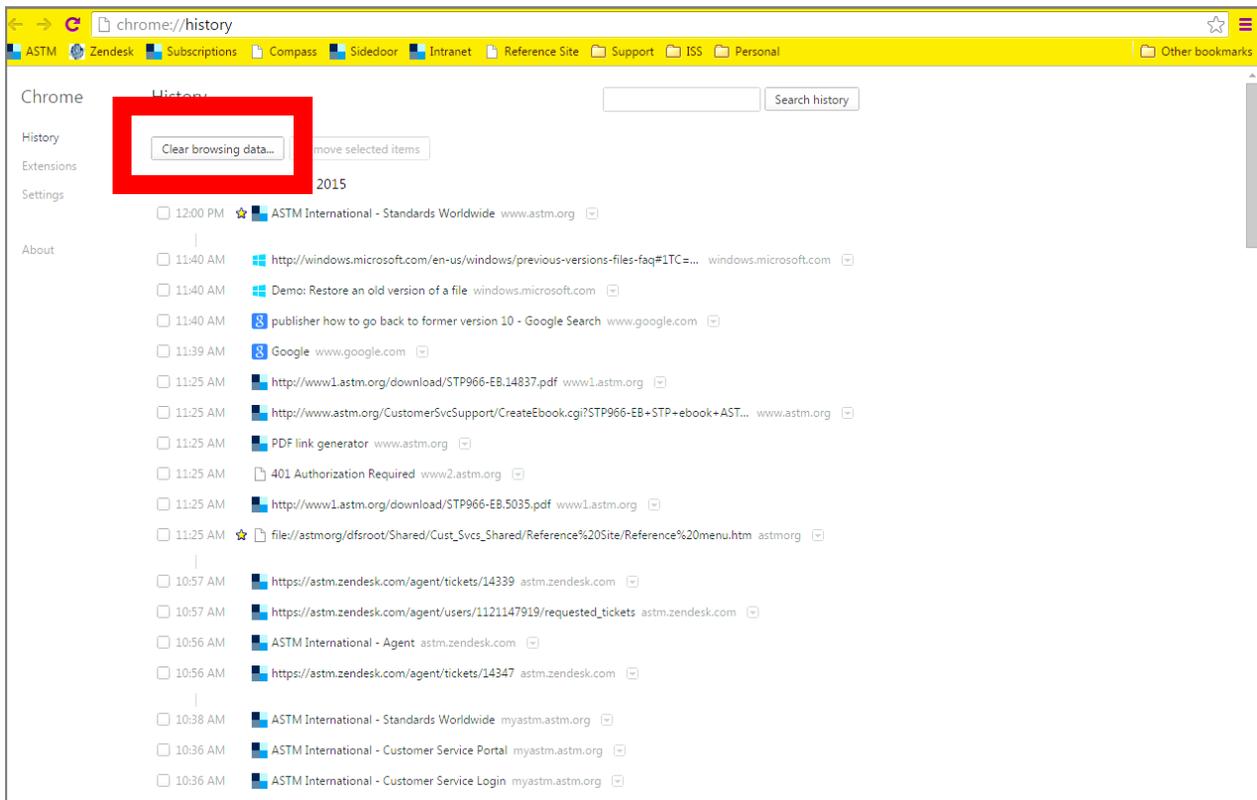
Step 1: Select the menu button on the top right



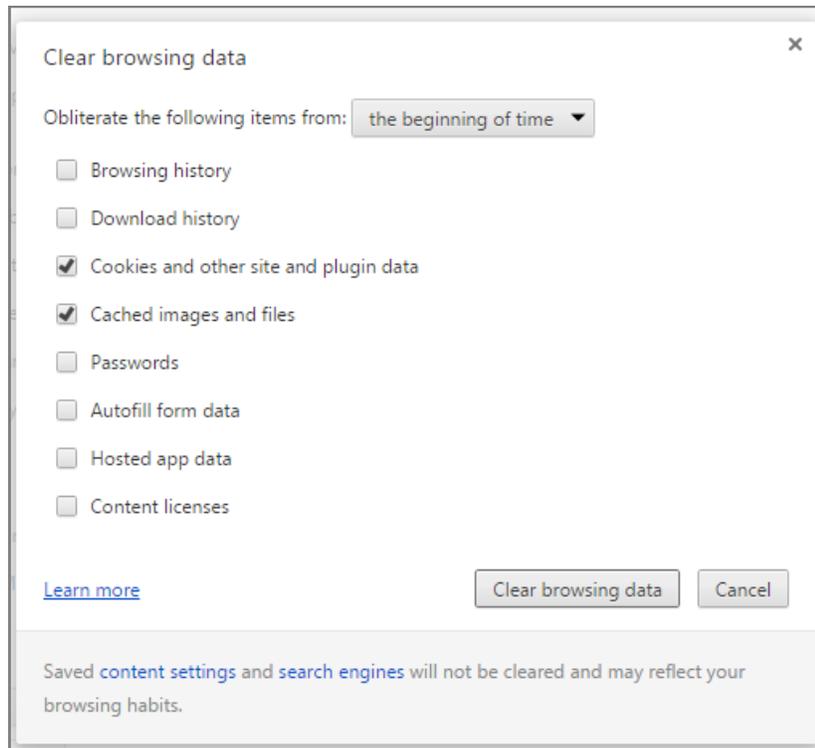
Step 2: Select History



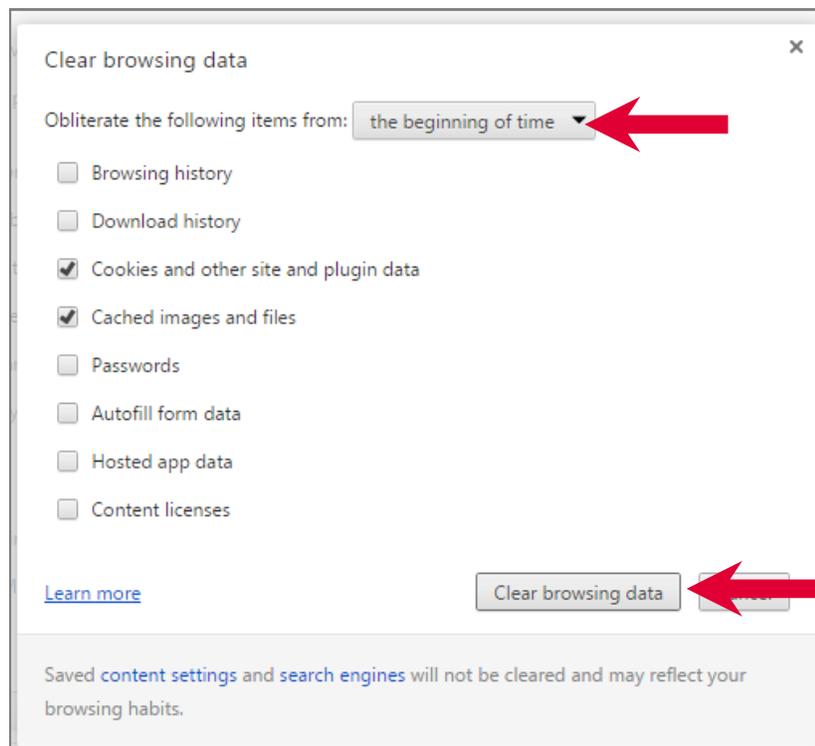
Step 3: Select Clear Browsing Data at the top of the page.



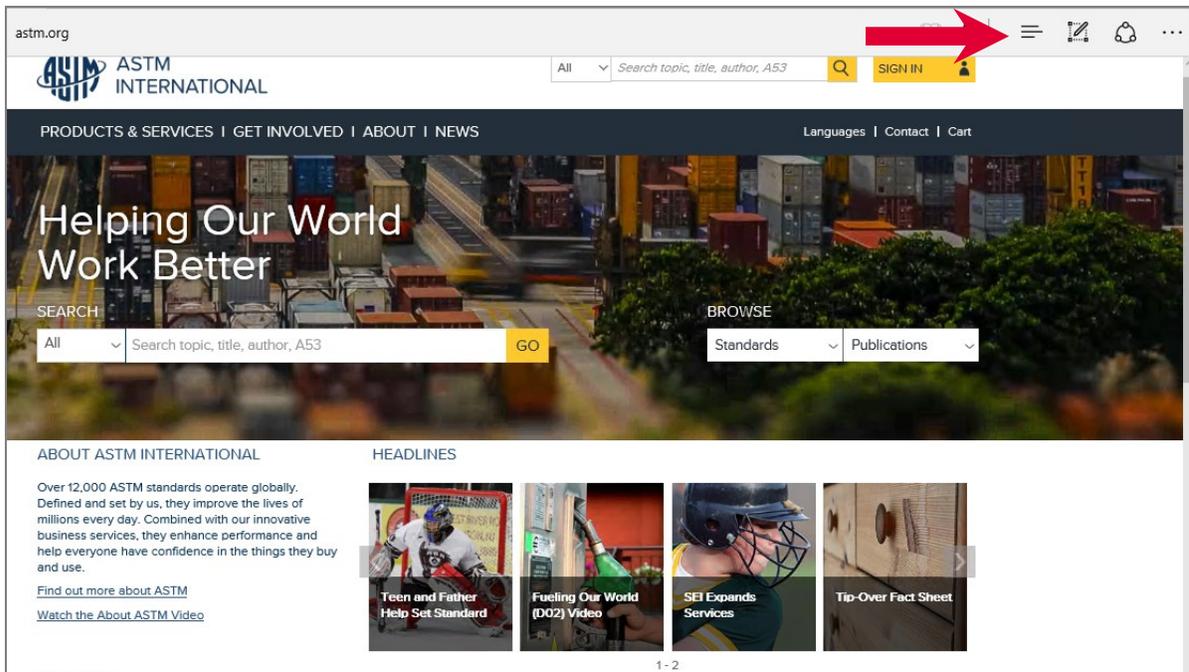
Step 4: Select Cookies and Cache



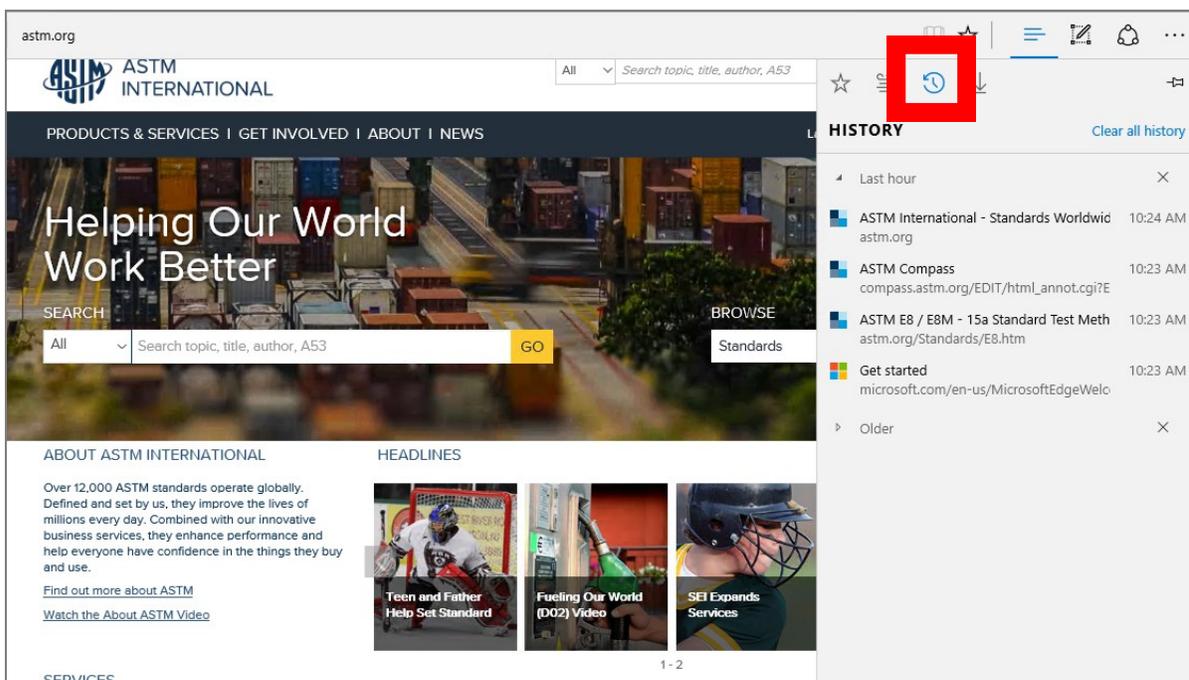
Step 5: Determine your time range. To delete all the information select the beginning of time. Click clear browsing data. *Note: Chrome does not provide confirmation



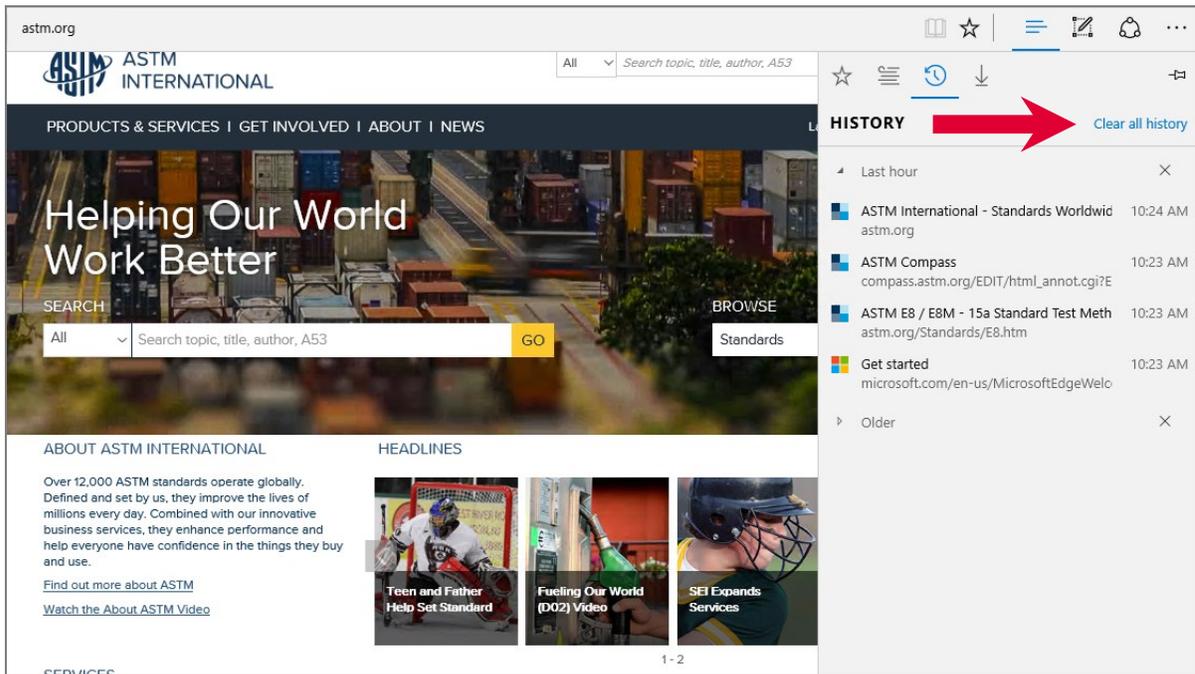
Step 1: Select the menu button on the top right



Step 2: Select History



Step 3: Select Clear all history



Step 4: Select Cookies and saved website data and Cached data and files. Hit Clear

